

Lethbridge North County Potable Water Co-op

NEWSLETTER & INFORMATION UPDATE

MISSION STATEMENT:

The Lethbridge North County Potable Water Co-op, shall endeavor to supply potable water to all residents of the Lethbridge North County, who wish to be supplied, at the most reasonable cost as can be achieved, for the good of all.

Letter from the President

HAPPY NEW YEAR!



2013 has come and gone and what a year it has been. The past year at the co-op has been just as tumultuous as the rest of the world around us.

In April of 2013 we lost a long time Board member and tireless supporter of the Co-op, John Haarman. What a loss this has been for us as I'm sure it has been for his family as well. John's knowledge of the intricacies of our water system is missed often.

We have now had a full year of regular operation and have a good idea of what the operating budget will look like going forward. After looking at this budget your Board of Directors felt it necessary to implement a rate increase in July. There was some pushback from membership but by and large, members seem to be satisfied with the value they get from the service we provide.

In June, our operations and maintenance manager Brett Schafer moved on after two years of exceptional service to the co-op. We thank Brett and wish him well in the future. In September, after an extended search for a qualified Operations and Maintenance technician we hired Martin Nordstrom. Many of you have already met Marty and we believe he is a great addition to our diligent and efficient North County Water Co-op staff. During the absence of the Operations person we contracted the services of Ken Vandenbroek (Mini-Ex). Thanks to Ken for helping us during this transition period.

Looking forward, MPE has produced a set of drawings for the Monarch Phase of the Co-op. We are patiently & anxiously waiting for The City of Lethbridge to give us the go-ahead to use the water, before we proceed with further planning on this phase.

Our AGM is scheduled for Wednesday, April 2, 2014, 7:30pm at the Diamond City Hall. Please plan to attend to provide input for the direction of the Co-op, or even better allow your name to stand for election to the board of directors.

Arnie Bergen-Henengouwen
LNCPCW President

ANNUAL GENERAL MEETING

Scheduled for Wednesday, April 2, 2014
7:30pm, Diamond City Community Hall

Operations Update

The LNCPCW would like to introduce **Mr. Martin Nordstrom**, as our new Operations Maintenance Technician. Marty and his wife Lauretta (proud parents of three sons) reside in Coaldale, AB. Marty accepted his position with the Co-op in Sept. 2013, and has had a lot to learn in the past four months. Known as a man of many trades, and formerly as a previous "Cable Guy", Marty brings to the Co-op much experience and professionalism, as well as a great customer relations background. Marty enjoys the variety of work he has, the contact with customers, and travelling out and about the countryside. **For operations assistance, please give Marty a call at 403-894-8947**
Email: lncpwc.operations@gmail.com



For account information or administration assistance, please contact Rae Lynne Friesen
Phone 403-381-4789 Fax 403-381-4780 Email: lncpwc@telus.net
All payments can be mailed to...LNCPCW, P.O. Box 426, Picture Butte, AB, T0K 1V0



ATTENTION ALL CO-OP MEMBERS **TAMPERING WITH THE** **POTABLE WATER SYSTEM** **IS STRICTLY PROHIBITED**

It is necessary to remind ALL members that TAMPERING is a serious offence. It is **illegal** for anyone to use the potable water service without proper authority of the water co-op, or without being officially hooked up as per Co-op specifications.

TAMPERING is defined as, but not limited to, "disconnecting, bypassing or modifying LNCPWC installed cistern emitter assembly, or size of emitter" by the member without the consent of the LNCPWC Board or Operations Manager. This also pertains to anyone who may have tampered with the system, utilizing more than the daily limit to fill swimming pools, or any other large containers.

Cistern Maintenance

The Co-op would also like to remind members that it is important to clean your cisterns on a regular basis, to prevent any contamination to the potable water.

For more information contact the office at 403-381-4789, or visit the web at <http://www.albertahealthservices.ca/Advisories/ne-pha-cistern-disinfection.pdf>

Bill Payment Options:

The LNCPWC has established bill payee options with Alberta Treasury Branch. If you have an account with ATB, please feel free to pay your account on-line using this option. You can also contact our office for the Pre-Authorized payment form, and we can set up automatic payments to be taken directly from your bank account each month.